



## Frequently Asked Questions

### Q: Who is Arizona Gynecology Consultants?

A: Arizona Gynecology Consultants opened our doors in 2004. Today we have clinics across the valley to better serve women across Arizona. Our compassionate team believes in treating the patient as a whole person whose needs are ever-changing throughout their lifetime. Dedicated to providing excellent health care to all women, the staff at Arizona Gynecology Consultants treats all patients based on their individual needs and concerns. Using the latest medical methods and optimal techniques, our team hopes to establish a truly specialized plan of treatment and to create a uniquely personalized experience for all individuals. With extensive knowledge and expertise in all areas of women's health care, our doctors, surgeons and clinical specialists are ready to discuss any questions or concerns patients have.

### Q: Why are Arizona Gynecology Consultants and Gynecology Today merging?

A: This merger allows both practices to combine resources, expertise, and a shared commitment to providing high-quality women's healthcare. By joining forces, we will be able to offer enhanced services, expanded access to specialized care, and a broader network of providers to better serve our patients' needs.

### Q: Will my healthcare experience change after the merger?

A: While the name of the practice will change, we are committed to maintaining the same high standard of care you have come to expect. Our doctors, advanced practitioners, and staff will remain the same, and your personal healthcare provider will continue to be part of the team. Our goal is to make the transition as smooth as possible and to enhance your care with additional services and resources.

### Q: Will the merger have an impact on my current appointments or treatments?

A: No, your appointments, treatments, and care plans will continue as scheduled. We are working hard to ensure that the transition is seamless so that there is no disruption in your care. If there are any changes that might affect you, we will notify you in advance.

### Q: What changes should I expect regarding office locations?

A: For now, our office locations will remain the same. However, over time, we plan to expand to surrounding areas to better serve you. We will keep you informed of any changes well in advance, and you can always visit our website for the latest updates. Currently we have clinics in North and South Phoenix, the Biltmore area, Paradise Valley as well as Mesa  
text



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**Q: Will the merger impact the way I pay for services or my insurance coverage?**

A: Your current insurance coverage will remain the same, and you will continue to use the same methods of payment for services. In full transparency, with mergers like this we could see minor changes in coverage. However, we do not foresee this happening, and we give our promise to notify you directly and provide all the necessary information.

**Q: How will this merger benefit me as a patient?**

A: The merger provides several benefits, including access to a broader range of services, more specialists, and enhanced care coordination and potentially more convenient clinics for you to visit. We are also working to integrate new technologies and resources that will improve your overall healthcare experience. Most importantly, we are strengthening our commitment to providing personalized care tailored to your needs.

**Q: Will there be any changes to the staff or providers I see?**

A: The doctors and staff you know and trust will remain part of the practice. Our goal is to combine the strengths of both teams to ensure that you continue to receive the best care possible. You may also have the opportunity to see new providers or specialists as we expand our services.

**Q: How can I stay updated on changes related to the merger?**

A: We will keep you informed through emails, phone calls, and updates on our website ago ([www.AZGYN.com](http://www.AZGYN.com)). If you have any specific questions or concerns, our team is always available to assist you. You can also follow us on social media for real-time updates.

**Q: Will the name of the practice change?**

A: Yes, following the merger, the practice will eventually be known as (Arizona Gynecology Consultants). This new name represents the combined strengths and resources of both Arizona Gynecology Consultants and Gynecology Today. Rest assured, the quality of care and the relationships you've built with your providers will remain unchanged.



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**Q: Will all of my personal information be safe?**

A: Yes, your privacy is our top priority. All of your personal and medical information will be kept safe and confidential. Both practices follow the highest standards of data security and privacy protection, and any transition of information between the two organizations will comply with all HIPAA regulations to ensure your information remains secure.

**Q: What will happen to my patient portal?**

A: We are integrating both practices into a single patient portal via the Athenahealth platform, where you will be able to access your medical records, schedule appointments, and communicate with your providers. You will receive instructions on how to access and use the new portal if this is the case, and our team is here to assist if you have any questions or need help with the transition.

**Q: Will the branding or look of the practice change?**

A: Yes, the branding will change as we unify under the new name, (Arizona Gynecology Consultants). You will begin to see new logos, signage, and materials that reflect the merger, but our commitment to exceptional care remains unchanged. We want to ensure that the new branding reflects our vision for the future and the continued dedication to our patients' health.

**Q: What will be the biggest changes as a result of the merger?**

A: The biggest change will be the expanded range of services and the increased number of providers available to you. This merger allows us to offer even more specialized care, along with improved scheduling options and access to additional resources. We are also streamlining our operations to enhance your overall experience, from patient communication to access to care. Most importantly, the core of our practice—our commitment to personalized, compassionate care—will remain unchanged.

**Q: Who should I contact if I have more questions or need more information?**

A: If you have any questions or concerns, please feel free to contact our office directly at (602-358-8588) or via our website email at ([www.AZGYN.com](mailto:www.AZGYN.com)). We are here to help and ensure that your transition is as smooth as possible.



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